Teen Discord Policy

Purpose: The purpose of having a Teen Library Discord server is to provide online programming and build community among teens. It is an online space where teens can connect with others with similar interests in a safe, supervised, and accessible environment. An online server allows the Teen Librarian to stay in better communication with teens and to poll their interests and time availability for programs. Additionally, a server allows for community-building programs and activities in a COVID-safe environment.

Safety: Teens will need to fill out an application form to receive an invite to the Discord server to verify their age (between 11 and 18) and ensure that the teen lives within the Millbrook Library service area. Teens need a library card to join so we can verify their identity. There will be no voice chat without the Teen Librarian present, there will be no video chatting, and text chat will be moderated by the Teen Librarian and a Discord Bot. Only the Teen Librarian has the ability to invite people to the server.

MEE6 is a Discord Bot and an add-on to a Discord Server. It can scan comments for inappropriate language, repetition/spamming, and acts as a robotic moderator for when the Teen Librarian isn't online. When someone breaks one of the rules the MEE6 bot will give them an infraction. If they accrue enough in a specified interval (hour, day, month) they can be temporarily banned from the server. The Teen Librarian can also moderate the infractions and their repercussions.

Code of Conduct:

In order to get the invite link to the Discord Server you must agree to abide by the following rules:
1. Treat yourself, your peers, and the Teen Librarian with politeness and respect.
2. No trolling, spamming, bullying, hate speech, or slurs will be tolerated.
3. No call-outs, put-downs, and personal attacks.
4. Protect your privacy and that of others. Do not share your full name or address online.
5. No graphic or explicit content or language.
6. No advertisements or trying to sell things on the server.
7. Do not participate in or encourage illegal activity.

8. Use an appropriate avatar and username.
9. No sharing invites for other servers.
10. Do not private message or friend someone without permission.
11. You must be between the ages of 11- 18 and live in the Millbrook Library service area.

Please let a Millbrook Library staff member know if you feel uncomfortable with something that is taking place or has taken place on this server. You can always block or report anyone on this server. Remember:
- You are responsible for your actions on our server.
- The library will not be held responsible for anything that happens on this server.
- The Young Adult Librarian reserves the right to delete any comments or mute or kick or ban any member from the server should these rules be ignored.

Consequences:

- Bullying, hate speech, threats of violence, and repeated breaking of the rules will result in a 1 month ban from the server at staff discretion.
- Repeated and persistent behavioral issues will result in a permanent ban from the server. Being banned from the server does not prevent one from participating in other library services and activities, just the ones on Discord. It also does not prevent one from accessing the library grounds.
- The Discord Bot will moderate as follows:
  - **1 infraction**: the bot will provide a warning to the individual and delete the offending post.
  - **2 infractions in half an hour:** the bot will mute the individual for 1 hour. (They can still see discussions but can not participate)
  - **3 infractions in 2 hours:** the bot will ban the individual for 1 day. (They can not see or interact with the server at all during this time.)
  - **5 infractions in a week:** the bot will ban the individual for 1 week.
  - **7 infractions in a month:** the bot will ban the individual for a month.

If you are concerned or confused about the rules or consequences or feel the moderator bot was overzealous, please reach out to the Teen Librarian at rpomerselig@millbrooklibrary.org

The Millbrook Library Discord server abides by Discord's Community Guidelines: https://discord.com/guidelines

Discord Invitation Request Form

https://docs.google.com/forms/d/1DhtZPLVTM1LghhpGb-6xlUExIqB9tMYDmVEX_36kL_U/edit